



# **Union Counsellors Make a Difference**

*For Union Members  
Living and/or Working in Toronto*

**Labour Community Services:** *A project of the Toronto and York Region Labour Council in partnership with the United Way of Greater Toronto*

**The Union Counsellor training provides you with:**

- Information and referral skills
- Good listening, confidentiality and communication skills
- Union and Community services

**The Union Counsellor offers the following services:**

- Helps members over and above what is provided in the Collective Agreement
- Links members when they face personal and family problems with appropriate resources

**The Union Counsellor Level One Program will equip you with the tools you need to get your members the help they need.**

**Topics Covered:**

- |              |   |   |
|--------------|---|---|
| Session I    | - | Unions & Communities Working Together     |
| Session II   | - | Your Community Services                   |
| Session III  | - | Principles of Communication               |
| Session IV   | - | Stress                                    |
| Session V    | - | Addiction & Dependency                    |
| Session VI   | - | Understanding Violence                    |
| Session VII  | - | Family Law                                |
| Session VIII | - | Tenant Issues                             |
| Session IX   | - | Union Counselling & Equity                |
| Session X    | - | Implementing/Strengthening A U.C. Program |

*turn over ...*

## **Register NOW for the Union Counsellor Program!**

- Dates:** Tuesday, September 28 to Tuesday, November 30 - 2010
- Time:** 1 Evening a Week - 6:30 pm to 9:00 pm
- Place:** Ontario Federation of Labour  
15 Gervais Drive, Toronto  
(1 block east of Don Mills, north side of Eglinton)
- Cost:** \$175.00 (includes the *Directory of Community Services in Toronto*, also known as the *Blue Book*), plus all Resource Materials

### **Toronto - Registration Form**

Name of Participant: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Work Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_ Fax: \_\_\_\_\_

Union: \_\_\_\_\_ Local: \_\_\_\_\_

**To register, fill in the above information and:**

Fax this form to 416.445.5146  
OR mail your registration fee and form to:  
Labour Community Services  
15 Gervais Drive, Suite 603, Toronto, ON M3C 1Y8

**For more information contact Felicia Houtman**

Phone: 416.445.5819 Ext. 26  
E-mail: [fhoutman@labourcommunityservices.ca](mailto:fhoutman@labourcommunityservices.ca)