

We care about York Region!

Why doesn't Service Canada?

Your Services. Our Jobs. Both Gone!

On August 31, the federal government notified 330 workers in Service Canada that their jobs would be cut as of September 30, 2011. Fifteen workers at the Richmond Hill CEIU Local alone will lose their jobs. This is only the beginning!

These are experienced and dedicated employees who perform a wide range of necessary federal government services and deal directly with the public in person, or by phone. These workers are the initial contact between the public, and the services they receive from Service Canada Centres in York Region.

Service Canada has failed to justify or plan for these personnel cuts. The impact these cuts may have on public services, your family and community are:

- Delayed payment of Employment Insurance, Old Age Security, and Income Security Benefits.
- Longer line-ups.
- Longer waiting periods.
- Longer processing of claims.
- Delayed Assistance to those in "Dire Need".
- Delayed Assistance through Call Centres.
- Personal Customer Service **replaced** by Impersonal Technology.

**Help us protect services to our community and our region.
Come join us at our rally Monday September 12th
12 o'clock noon at 35 Beresford Dr Richmond Hill**

PUBLIC WORKERS—YOU WILL MISS US WHEN WE'RE GONE!

**All we're asking is for Service Canada to continue to provide Quality
Service to Canadians!**

